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■ OUR MISSION

Métoudi & Associés prides itself on being a "one-stop" service company and has set itself the target of optimising client satisfaction.

In order to guarantee maximum client satisfaction by setting up a strict operational process Métoudi & Associés has adopted a quality policy that guarantees our clients the following:

- Rigorous working methods and organisation,
- Strong reactivity and rapid intervention,
- Follow up of each case by two people (cross-checking principle),
- Appropriate skill-sets assigned to every type of case,
- Systematic consideration of the economic aspects of a case,
- Steady enhancement of methods based on past experience,
- Strict and regular monitoring of deadlines and schedules,
- Regular progress reports to clients.

All Métoudi & Associés members abide by the above principles, thus enabling:

- Consistently higher quality work,
- Better integration of new arrivals,
- Seamless teamwork and team spirit,
- Vigorous, sustained growth.

Métoudi & Associés continually strives to perfect and adapt its operating and working methods so as to better master the processes that ensure first rate services.

Métoudi & Associés relies not only on its quality system to maintain and develop high quality services, but also on its ongoing policy to optimise the system by involving all of its members in the process.